



COMPUTER WARRANTY CARD

KEEP THIS WARRANTY IN A SAFE PLACE TOGETHER
WITH YOUR PROOF OF PURCHASE.

PRODUCT WARRANTY

Commodore Business Machines Pty Ltd (CBM) extends to its customers this Commodore Warranty which covers this Commodore Product. C.B.M. warrants all C64, C128, C128D, Amiga 500 computers, printers and associated peripheral devices as may be used therewith against all defects in components and workmanship for a period of ninety (90) days from the date of purchase subject to the conditions and exceptions stated within. C.B.M. warrant all P.C., Amiga 2000 and 3000 main system units and monitors against all defects in components and workmanship for a period of twelve (12) months from the date of purchase subject to the conditions and warranties implied into consumer transactions by the Trade Practices Act 1974 and similar State and Territory legislation and does not exclude or effect any guarantee, right or remedy a customer may have under that legislation.

CONDITIONS

The Commodore Warranty applies only to customer's who are purchasers of Commodore products from Authorised Commodore Dealers in Australia, (the Dealers).

DEAR COMMODORE OWNER

From time to time Commodore undertake research programs into its products. Should you wish to participate in our marketing, sales and service research programs would you please fill out the details below and on the reverse of this card, detach and send to.

The Marketing Department
Commodore Business Machines Pty Ltd
67 Mars Road,
Lane Cove, N.S.W. 2066

OWNER DETAILS

Name	
Address	
Suburb	State
Postcode	Telephone

DEALER DETAILS

Name
Address
Date Product Purchased

PLEASE ALSO COMPLETE DETAILS ON REVERSE

CONDITIONS (Continued)

Any parts or labour supplied under the Commodore warranty are warranted against defects in components and/or workmanship for a period of ninety (90) days from the date of servicing. The cost of freight incurred by the Dealers and/or C.B.M. in repairing Commodore products under the Commodore warranty shall be accepted by C.B.M. The customer is responsible for the cost of transporting the Commodore product to and from the Dealer or service centre or C.B.M. The customer is responsible for payment of all freight charges if the repairs to the Commodore product are outside the Commodore warranty.

EXCEPTIONS

The Commodore warranty does not extend to damage and/or defects in Commodore products resulting from the following: Failure to follow recommended operating procedures as given in the Commodore product's operating manual or as advised by Commodore. Repairs or attempted repairs made by entities other than C.B.M. or Authorised Commodore Service Centres. Abuse, accident, natural disaster or other damage not attributable to defects in components or workmanship. The Commodore warranty does not extend to Commodore Products with altered, defaced or missing serial numbers. The Commodore warranty does not extend to consumable items that include but are not limited to print heads, printer ribbons, interconnection cables, magnetic storage media (cassettes or floppy diskettes) after seven (7) days from date of purchase from an Authorised Commodore Dealer.

WARRANTY SERVICE

Should your Commodore Product require servicing please do the following (A) Return your Commodore Product (with packaging if possible) and purchase receipt to your Authorised Commodore dealer or (B) Return your Commodore Product (with packaging if possible) and purchase receipt to your Authorised Commodore Service Centre (service centre) or (C) Contact C.B.M. for your nearest service centre. You may then deliver your Commodore Product together with your purchase receipt direct to that service centre.

PROCEDURE

Claims under the Commodore warranty may be made by returning the Commodore Product together with your purchase receipt to the dealer from whom the Commodore Product was purchased. The dealer may elect to: Repair the product if authorised to do so by Commodore or refer the repair to a service centre in the event of repairs not being able to be carried out at the dealership or send the product to a service centre on behalf of the owner or replace the product under the terms and conditions of trade with Commodore or return the product to C.B.M. for repair or replacement. Such option shall be at the discretion of Commodore. C.B.M. shall have the right to sub-contract repairs to third parties. Repairs effected under the conditions of the Commodore warranty shall give right of ownership to the Customer for all parts used to effect repair to Commodore Product and all parts removed shall become the property of C.B.M. C.B.M. shall have the right to use re-manufactured and/or re-furbished parts to effect repairs to Commodore Product. (continued over leaf).

368014-01

SYSTEM DETAILS

THE PRODUCT I PURCHASED IS:-

- | | | |
|---|---|---|
| 1 <input type="checkbox"/> C64 | 7 <input type="checkbox"/> P.C. 10.111 | 13 <input type="checkbox"/> P.C. PERIPHERAL |
| 2 <input type="checkbox"/> AMIGA 500 | 8 <input type="checkbox"/> P.C. 30.111 | 14 <input type="checkbox"/> PRINTER |
| 3 <input type="checkbox"/> AMIGA 2000 | 9 <input type="checkbox"/> P.C. 40.111 | |
| 4 <input type="checkbox"/> AMIGA 2500 | 10 <input type="checkbox"/> P.C. 50.111 | |
| 5 <input type="checkbox"/> AMIGA 3000 | 11 <input type="checkbox"/> P.C. 60.111 | |
| 6 <input type="checkbox"/> AMIGA PERIPHERAL | 12 <input type="checkbox"/> MONITOR | |

I BECAME AWARE OF THE COMMODORE PRODUCT BY WAY OF:-

- | | |
|--|---|
| 15 <input type="checkbox"/> ANOTHER COMMODORE OWNER | 19 <input type="checkbox"/> PRESS ADVERTISEMENT |
| 16 <input type="checkbox"/> RADIO ADVERTISEMENT | 20 <input type="checkbox"/> GIFT |
| 17 <input type="checkbox"/> TELEVISION ADVERTISEMENT | 21 <input type="checkbox"/> COMPANY POLICY |
| 18 <input type="checkbox"/> DEALER ADVERTISEMENT | |

I WILL BE USING THE PRODUCT FOR:

- | | |
|---------------------------------------|---|
| 22 <input type="checkbox"/> BUSINESS | 25 <input type="checkbox"/> MUSIC |
| 23 <input type="checkbox"/> EDUCATION | 26 <input type="checkbox"/> GRAPHICS |
| 24 <input type="checkbox"/> GAMES | 27 <input type="checkbox"/> HOME ACCOUNTING |

P.T.O.

PROCEDURE (continued)

Such parts will carry the full new part warranty. If repairs fall outside the Commodore Warranty the cost of repairs including parts, labour and freight shall be paid by the customer.

REPAIRS OUTSIDE WARRANTY

Contact C.B.M. for the location of your nearest service centre which are located in all States of Australia. You will be responsible for all costs of repairs outside the Commodore warranty. Thank You.

COMMODORE BUSINESS MACHINES PTY LTD

(Inc. in N.S.W.)

DEALER DETAILS

Name	Products Purchased
Address	Serial Nos.
	Date Purchased

PLEASE NOTE

Please attach your proof of purchase to this warranty. Keep this warranty card and your proof of purchase in a safe place for your reference.

COMMODORE BUSINESS MACHINES PTY LTD STATE OFFICES

VICTORIA

UNIT 13/1
663 Victoria St.
ABBOTSFORD, VIC. 3067
TEL.: (03) 429 9855

SOUTH AUSTRALIA

28-32 TORRENS STREET,
HAPPY VALLEY, S.A. 5159
TEL.: (08) 381 7616

QUEENSLAND

SUITE 34.433 LOGAN RD.
STONES CORNER BRISBANE,
QUEENSLAND 4120
TEL.: (07) 394 8305

NEW SOUTH WALES

HEAD OFFICE
67 MARS ROAD,
LANE COVE 2066
TEL.: (02) 428 7777



DEALER NAME _____

ADDRESS _____

_____ POSTCODE _____

MODEL NO. _____ SERIAL NO. _____ DATE OF PURCHASE _____

OWNER'S NAME _____

ADDRESS _____

_____ POSTCODE _____

STATE OFFICES:

Vic., S.A., Tas, W.A.
Commodore Melbourne,
Unit 13/1, 663 Victoria St,
Abbotsford, Vic. 3067
Phone (03) 4299855

N.S.W. & A.C.T., QLD, N.T.
Commodore Sydney,
67 Mars Rd,
Lane Cove, NSW 2066
Phone (02) 4274888



commodore
COMPUTER

WARRANTY
CARD





HOW TO USE THIS CARD

Dear Commodore Owner,

Thank you for your valued purchase. We feel sure that you will enjoy this unit for many years to come. This card is your record of purchase.

PLEASE FILL OUT IMMEDIATELY AND STORE IN A SAFE PLACE WITH YOUR RECEIPT. DO NOT RETURN IT TO COMMODORE.

Should your unit require servicing please do the following:

UNDER WARRANTY

Either

A) Return the unit (with packaging if possible) together with this completed card to your place of purchase.

OR

B) Contact Commodore for your nearest Commodore service centre. You may then deliver the unit together with this completed card, direct to that service centre

NON-WARRANTY

Contact Commodore for the location of your nearest Authorised Commodore Service centre. Please note: Commodore Service centres are located in all states of Australia.

Thank you.

Commodore Business Machines Pty. Ltd.

(inc. in N.S.W.)



COMMODORE BUSINESS MACHINES PTY LTD

(INC. IN N.S.W.)

PRODUCT WARRANTY

Commodore Business Machines Pty. Ltd. (CBM) is proud to offer its customers the following warranty which covers the entire Commodore product line of Home, Personal and Business Computers and Accessories. The benefits conferred by this warranty are in addition to all other rights and remedies covering the product line under the Trade Practices Act 1974 (Cth.) and similar State and Territory laws and do not purport to limit or exclude the rights and remedies.

CONDITIONS

This warranty is available to original purchasers. This warranty applies to the 90 day period from the date of purchase of our product from an Authorised Commodore Dealer in Australia (the Dealer) against all defects in material and workmanship.

Should the product require servicing during this period, all labour and parts used to effect repairs will be warranted for an additional 90 days from the date of servicing.

During the currency of this warranty all freight charges incurred for transportation by the Dealer and CBM, (not the Customer), will be accepted by CBM on valid warranty claims.

Any additional freight charges which are not caused by the acts of the Dealer or by CBM or are not the result of defects in the product line are the purchaser's responsibility.

EXCEPTIONS

The following damages and defects are excluded from this warranty to the extent that they are the result of acts of the Customer or for which the Customer is responsible:

- Repairs attempted by unauthorised personnel.
- Abuse, accident, acts of God or any other damage not resulting from defects in material or workmanship or beyond the control of CBM.
- Altered or defaced serial number.

In the above cases the unit will be repaired and returned with all charges payable by the purchaser. If repair cost is excessive a quotation will be submitted.

PROCEDURE

In the event of a failure occurring during the 90 day warranty period, the original purchaser may return the defective unit along with suitable proof of purchase, to the Dealer from whom the unit was purchased. The Dealer may then elect to repair or return the part or the whole unit to CBM. Should it be necessary for the unit or defective subassembly to be returned to CBM, a turn-around time not less than two weeks should be allowed.